

RSB Training Programme: Deaf Awareness training

A workshop with the organisation [Action on Hearing Loss](#) to improve the communication skills and confidence of delegates who have regular contact with the general public and who may have staff who are deaf and hard of hearing.

What does the course cover?

- Identify situations in your organisation where people who are deaf or hard of hearing might face communication barriers.
- Identify solutions to improve access for people who are deaf or hard of hearing.
- Identify the different ways people who are deaf or hard of hearing might communicate.
- Understand and demonstrate how you can engage and communicate with people who are deaf or hard of hearing.
- Signpost delegates to further sources of information.

Further information

The training will be delivered by an experienced, qualified deaf trainer whose first language is British Sign Language (BSL).

Action on Hearing Loss trainers adopt a relaxed, friendly training style that includes a variety of delivery methods including the use of PowerPoint presentations, small group sessions, one to one support from the Trainer and ending with a question and answer session where delegates clarify information and can ask about deaf related topics.

All delegates will be provided with a Certificate of Attendance and delegate pack.

All delegates are given the opportunity to ask questions about Action on Hearing Loss and other organisations that can offer further support or services for people who are deaf or hard of hearing.

Feedback from the last course:

“Very enjoyable and enlightening”

“Very informative, practical, good trainer”

Contact

For more information and to register your interest, please [contact](#) our training officer.